
Chapter 5—Upgrade Option 11C software to a new release or issue

Introduction

This chapter contains two procedures.

The first one on page 63 describes how to upgrade the software on an existing Option 11C to a new release or issue using the Software Delivery (PCMCIA) card.

The second one on page 77 describes how to revert to the previous software version.

CAUTION

A new Keycode Data Sheet and Software Delivery (PCMCIA) card programmed with the new software release are required to complete the upgrade.

Refer to the keycode data sheet when entering the ISM parameters, adding packages or changing the AUX ID.

How to upgrade software on an existing Option 11C

Summary of steps

The Software Upgrading and Installation steps are summarized in the following list. They consist of:

- Making sure that the Software Delivery (PCMCIA) card is installed.
- Selecting the method of invoking the Software Installation Program.
- Selecting the System Upgrade function.
- Selecting Feature Set and packages.
- Selecting a database to install.
- Selecting Incremental Software Management (ISM) parameters.
- Validating keycodes.
- Loading the software.

Upgrading to the new release of software

The following procedure describes how to upgrade and install the software using Software Delivery (PCMCIA) card.

Software Upgrading Procedure

Step	Action
1	Perform a Data Dump (EDD).
	To perform an EDD: • Load overlay program 43 (LD 43). • Enter command EDD.
2	If not previously done, install the Software Delivery (PCMCIA) card in the socket labeled A in the faceplate of the SSC Card in the Option 11C.
	To install the Software Delivery (PCMCIA) card: • Insert the PCMCIA card in slot A in the PCMCIA socket located in the faceplate of the NTDK20 SSC card. Gently press on the PCMCIA card until it is firmly seated.
	
—continued—	

Software Upgrading Procedure (Continued)

Step	Action						
3	Select the method of invoking the Software Installation Program. There are two methods of invoking the Software Installation Program: - By using the UPGRADE command in Overlay 143 —or— - By pressing the 'control' and 'I' keys on the keyboard when prompted during a system reload (SYSLOAD). <table> <tr> <th>If</th><th>Do</th></tr> <tr> <td>you wish to invoke the program using Overlay 143</td><td>Step 4</td></tr> <tr> <td>you wish to wish to invoke the program during a SYSLOAD</td><td>Step 5</td></tr> </table>	If	Do	you wish to invoke the program using Overlay 143	Step 4	you wish to wish to invoke the program during a SYSLOAD	Step 5
If	Do						
you wish to invoke the program using Overlay 143	Step 4						
you wish to wish to invoke the program during a SYSLOAD	Step 5						
4	Invoke the Software Installation Program using Overlay 143. Note: Perform this step only when using the Overlay 143 to invoke the Software Installation Program. To invoke the program during a SYSLOAD, skip this step and do Step 5. Login to the system by entering LOGI<cr> then proceed with the following: Note: The response to PASS? is unique to each system. The response shown below is an example.						
—continued—							

Software Upgrading Procedure (Continued)

Step	Action	Response
	Prompt	
	PASS?	0000<cr>
	.	LD 143<cr>
		UPGRADE<cr>
	If	Do
	SOFTWARE INSTALLATION PROGRAM message appears	Step 6
	SOFTWARE INSTALLATION PROGRAM message does not appear	Repeat Step 4 (this step) and make sure correct information is entered
5	Invoke the Software Installation Program during a SYSLOAD.	
	Note: Perform this step only when invoking the Software Installation Program during a SYSLOAD. To invoke the program using Overlay 143, disregard this step and do Step 4 instead.	
	Invoke a system reload (SYSLOAD) by setting the circuit breaker on the front of the power supply to OFF then to ON.	
	Note: When the FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM message appears a response must be entered within 5 seconds to invoke the Installer Setup Program.	
	During SYSLOAD, the following prompt will appear:	
	Prompt	Response
	FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM	Press and hold 'control' key and press 'I'
—continued—		

Software Upgrading Procedure (Continued)

Step	Action				
6	Select item 2 from the Main Menu.				
Software Installation Main Menu 1. New System Installation or Option 11/11E Upgrade - From Software Daughterboard 2. System Upgrade 3. Utilities 4. New System Installation - From Software Delivery Card [q]uit, [h]elp or [?], <cr> - redisplay					
	<table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Enter Selection:</td><td>2<cr></td></tr> </table>	Prompt	Response	Enter Selection:	2<cr>
Prompt	Response				
Enter Selection:	2<cr>				
7	Select the type of upgrade to be performed.				
Select type of upgrade to be performed: 1. Option 11/11E to Option 11C 2. Option 11C New Software Upgrade 3. Option 11C Feature/parameter Upgrade [q]uit, <cr> current menu, [m]ain menu, [h]elp or [?], [p]revious menu					
	<table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Enter Selection:</td><td>2<cr></td></tr> </table>	Prompt	Response	Enter Selection:	2<cr>
Prompt	Response				
Enter Selection:	2<cr>				
—continued—					

Software Upgrading Procedure (Continued)

Step	Action				
8	Select the Feature Set to be enabled.				
	Note: The Feature Set selected must match the ones provided with key codes. The Feature Set names shown below are examples only. *** NOTE: The following questions require information on the Keycode Data Sheet. Please have it available.*** *** NOTE: If an External Data Card is being used for this system, please insert it into drive b: Now.*** (The following feature sets are examples) Select Feature Set You Wish to Enable: 1. General Business (NTSKxxxx) 2. Enhanced Business (NTSKxxxx) 3. Enterprise (NTSKxxxx) 4. NAS/VNS (NTSKxxxx) [q]uit, [p]revious, [m]ain menu, [h]elp or [?], <cr> redisplay				
	<table border="0"> <thead> <tr> <th data-bbox="267 850 950 915">Prompt</th><th data-bbox="950 850 1169 915">Response (example)</th></tr> </thead> <tbody> <tr> <td data-bbox="267 915 950 997">Enter Selection:</td><td data-bbox="950 915 1169 997">2<cr> (Enhanced Business)</td></tr> </tbody> </table>	Prompt	Response (example)	Enter Selection:	2<cr> (Enhanced Business)
Prompt	Response (example)				
Enter Selection:	2<cr> (Enhanced Business)				
—continued—					

Software Upgrading Procedure (Continued)

Step	Action										
9	Indicate whether or not packages are to be added. Feature Set Selection: Enhanced Business <table> <tr> <th>Prompt</th><th>Response (example)</th></tr> <tr> <td>Do you wish to add packages?</td><td> n<cr> (no) y<cr> (yes) a<cr> (abort, return to main menu) </td></tr> <tr> <th>If</th><th>Do</th></tr> <tr> <td>the response was n</td><td>Step 12</td></tr> <tr> <td>the response was y</td><td>Step 10</td></tr> </table>	Prompt	Response (example)	Do you wish to add packages?	n<cr> (no) y<cr> (yes) a<cr> (abort, return to main menu)	If	Do	the response was n	Step 12	the response was y	Step 10
Prompt	Response (example)										
Do you wish to add packages?	n<cr> (no) y<cr> (yes) a<cr> (abort, return to main menu)										
If	Do										
the response was n	Step 12										
the response was y	Step 10										
10	Select the Feature packages to be added. Summary of Packages selected is: 0-2 4-5 7-14 16-25 28-29 32-64 67 70-77 79-83 86-93 95 98-104 107-111 113-116 118-120 122-125 127-129 131-133 135 137-141 <table> <tr> <th>Prompt</th><th>Response (example)</th></tr> <tr> <td>Enter packages (s) to be added, blank line to end:</td><td> 215-235<cr> <cr> (ends selection entry or if no packages are to be added) </td></tr> </table>	Prompt	Response (example)	Enter packages (s) to be added, blank line to end:	215-235<cr> <cr> (ends selection entry or if no packages are to be added)						
Prompt	Response (example)										
Enter packages (s) to be added, blank line to end:	215-235<cr> <cr> (ends selection entry or if no packages are to be added)										
—continued—											

Software Upgrading Procedure (Continued)

Step	Action																					
11	Confirm Feature Set and added packages.																					
	Your Feature Set Selection is "Enhanced Business": Additional Packages selected: 215-235 Summary of Packages selected is: 0-2 4-5 7-14 16-25 28-29 32-64 67 70-77 79-83 86-93 95 100-104 107-111 113-116 118-120 122-125 127-129 131-133 135 137-141 200-208 215-235																					
	<table><tr><th>Prompt (example)</th><th>Response</th></tr><tr><td>Is this correct?</td><td>n<cr> (no) y<cr> (yes)</td></tr><tr><td>If</td><td>Do</td></tr><tr><td>the response was n</td><td>Step 8</td></tr><tr><td>the response was y</td><td>Step 12</td></tr></table>	Prompt (example)	Response	Is this correct?	n <cr> (no) y <cr> (yes)	If	Do	the response was n	Step 8	the response was y	Step 12											
Prompt (example)	Response																					
Is this correct?	n <cr> (no) y <cr> (yes)																					
If	Do																					
the response was n	Step 8																					
the response was y	Step 12																					
12	Review ISM parameters.																					
	Note: The ISM parameters displayed on the terminal screen are the default settings associated with the Feature Set selection. These settings can be accepted without changes or changed to suit the requirements of the system.																					
	Current ISM Parameters: <table><tr><td>TNS</td><td>(1000)</td><td>(maximum number of terminal numbers)</td></tr><tr><td>AGNT</td><td>(1000)</td><td>(maximum number of ACD agents)</td></tr><tr><td>ACDN</td><td>(0100)</td><td>(maximum number of ACD DN's)</td></tr><tr><td>AST</td><td>(0000)</td><td>(maximum number of associate Sets)</td></tr><tr><td>DSL</td><td>(0000)</td><td>(maximum number of Digital Subscriber Loops)</td></tr><tr><td>LTID</td><td>(0000)</td><td>(maximum number of Logical Terminal IDs)</td></tr><tr><td>MOPT</td><td>(0000)</td><td>(Meridian Mail option)</td></tr></table>	TNS	(1000)	(maximum number of terminal numbers)	AGNT	(1000)	(maximum number of ACD agents)	ACDN	(0100)	(maximum number of ACD DN's)	AST	(0000)	(maximum number of associate Sets)	DSL	(0000)	(maximum number of Digital Subscriber Loops)	LTID	(0000)	(maximum number of Logical Terminal IDs)	MOPT	(0000)	(Meridian Mail option)
TNS	(1000)	(maximum number of terminal numbers)																				
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LTID	(0000)	(maximum number of Logical Terminal IDs)																				
MOPT	(0000)	(Meridian Mail option)																				
	—continued—																					

Software Upgrading Procedure (Continued)

Step	Action	
	Prompt	Response
	Do you wish to change ISM parameters?	n<cr> (no change) y<cr> (change)
	If	Do
	the response was n	Step 15
	the response was y	Step 13
13	Select ISM parameters.	
	Prompt (example)	Response (example)
	Enter new ISM parameters, <cr> to leave as is:	
	TNS (1000)	<cr> (no change)
	AGNT (1000)	<cr> (no change)
	ACDN (0100)	<cr> (no change)
	AST (0000)	100<cr> (change)
	DSL (0000)	<cr> (no change)
	LTID (0000)	<cr> (no change)
	MOPT (0000)	<cr> (no change)
—continued—		

Software Upgrading Procedure (Continued)

Step	Action
14	Confirm ISM parameters.
	New ISM parameters are: TNS (1000) AGNT (1000) ACDN (0100) AST (0100) DSL (0000) LTID (0000) MOPT (0000)
Prompt	Response
Is this correct?	n <cr> (no) y <cr> (yes) a <cr> (abort, return to main menu)
If	Do
the response was n	Step 12
the response was y	Step 15
—continued—	

Software Upgrading Procedure (Continued)

Step	Action										
15	Define the AUX ID.										
Note: The default AUX ID is the system ID provided with the Option 11C. It should be replaced with the previous Option 11 or Option 11E site ID.											
	<table> <tr> <th>Prompt (example)</th><th>Response (example)</th></tr> <tr> <td>Security ID: 20000326 Current AUX ID: 20000326 Do you wish to change the AUX ID?</td><td>y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu)</td></tr> <tr> <th>If</th><th>Do</th></tr> <tr> <td>the response was n</td><td>Step 17</td></tr> <tr> <td>the response was y</td><td>Step 16</td></tr> </table>	Prompt (example)	Response (example)	Security ID: 20000326 Current AUX ID: 20000326 Do you wish to change the AUX ID?	y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu)	If	Do	the response was n	Step 17	the response was y	Step 16
Prompt (example)	Response (example)										
Security ID: 20000326 Current AUX ID: 20000326 Do you wish to change the AUX ID?	y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu)										
If	Do										
the response was n	Step 17										
the response was y	Step 16										
16	Enter the AUX ID.										
Enter the Option 11/11E System ID for the new AUX ID, <cr> to maintain											
New AUX ID: 12121212 Is this correct?											
	<table> <tr> <th>If</th><th>Do</th></tr> <tr> <td>the response was n</td><td>Step 15</td></tr> <tr> <td>the response was y</td><td>Step 17</td></tr> </table>	If	Do	the response was n	Step 15	the response was y	Step 17				
If	Do										
the response was n	Step 15										
the response was y	Step 17										
—continued—											

Software Upgrading Procedure (Continued)

Step	Action										
17	Review and confirm information entered.										
	Software Upgrade Summary: Security ID : 20000326 Aux ID : 12121212 Database : Pre-Configured Database - Enhanced Business OLD NEW S/S Release : 2202b 2308b Feature Set : Enhanced Business Added Pkgs : none ISM Parameters DEFAULT NEW TSN : 1000 1000 AGNT : 1000 1000 ACDN : 0100 0100 AST : 0000 0100 DSL : 0000 0000 LTID : 0000 0000 MOPT : 0000 0000										
	<table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Is this correct?</td><td> y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu) </td></tr> <tr> <th>If</th><th>Do</th></tr> <tr> <td>the response was n</td><td>Step 8</td></tr> <tr> <td>the response was y</td><td>Step 18</td></tr> </table>	Prompt	Response	Is this correct?	y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu)	If	Do	the response was n	Step 8	the response was y	Step 18
Prompt	Response										
Is this correct?	y<cr> (yes) n<cr> (no) a<cr> (abort, return to main menu)										
If	Do										
the response was n	Step 8										
the response was y	Step 18										
	—continued—										

Software Upgrading Procedure (Continued)

Step	Action																		
18	Enter the keycodes Note: Enter keycodes in place of x, y, z, shown in Response column. <table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Enter new Keycodes:</td><td></td></tr> <tr> <td>Key 1:</td><td>xxxxxxxx<cr></td></tr> <tr> <td>Key 2:</td><td>yyyyyyyyy<cr></td></tr> <tr> <td>Key 3:</td><td>zzzzzzzz<cr></td></tr> <tr> <th>If</th><th>Do</th></tr> <tr> <td>after the last keycode is entered, 'Keycode validation successful'</td><td></td></tr> <tr> <td>***WARNING*** A system restart will be invoked as part of the software installation process" message appears</td><td>Step 19</td></tr> <tr> <td>after the last keycode is entered, 'Keycode validation unsuccessful' message appears</td><td>Step 18 again to re-enter correct keycodes</td></tr> </table> Note: After three unsuccessful keycode validation attempts, the following message appears. <pre>Keycode validation unsuccessful. Installation aborted...returning to main menu.</pre>	Prompt	Response	Enter new Keycodes:		Key 1:	xxxxxxxx<cr>	Key 2:	yyyyyyyyy<cr>	Key 3:	zzzzzzzz<cr>	If	Do	after the last keycode is entered, 'Keycode validation successful'		***WARNING*** A system restart will be invoked as part of the software installation process" message appears	Step 19	after the last keycode is entered, 'Keycode validation unsuccessful' message appears	Step 18 again to re-enter correct keycodes
Prompt	Response																		
Enter new Keycodes:																			
Key 1:	xxxxxxxx<cr>																		
Key 2:	yyyyyyyyy<cr>																		
Key 3:	zzzzzzzz<cr>																		
If	Do																		
after the last keycode is entered, 'Keycode validation successful'																			
WARNING A system restart will be invoked as part of the software installation process" message appears	Step 19																		
after the last keycode is entered, 'Keycode validation unsuccessful' message appears	Step 18 again to re-enter correct keycodes																		
—continued—																			

Software Upgrading Procedure (Continued)

Step	Action										
19	Complete the software installation.										
	<table><tr><th>Prompt</th><th>Response</th></tr><tr><td>Are you sure you wish to perform the installation?</td><td>y<cr> (yes) n<cr> (no)</td></tr><tr><th>If</th><th>Do</th></tr><tr><td>response was y</td><td>—End—</td></tr><tr><td>response was n</td><td>Step 6</td></tr></table>	Prompt	Response	Are you sure you wish to perform the installation?	y <cr> (yes) n <cr> (no)	If	Do	response was y	—End—	response was n	Step 6
Prompt	Response										
Are you sure you wish to perform the installation?	y <cr> (yes) n <cr> (no)										
If	Do										
response was y	—End—										
response was n	Step 6										
—End—											

How to revert to the previous release of software

The following procedure describes how to revert to the previous release of software, Feature Set, Customer data and ISM Parameters using the Undo Installation option.

This option requires that the same Software Delivery (PCMCIA) card that was used to upgrade this Option 11C be installed and used to revert it to its former database. The Software Delivery (PCMCIA) card must not have been used to upgrade a subsequent Option 11C, since the Security ID will no longer match this system.

Note: When upgrading, the existing Option 11C database is saved (backed-up) on the Software Delivery (PCMCIA) card. The card contains only the backed-up database and Security ID of the last Option 11C with which it was used.

Summary of steps

The steps to revert to the previous database are summarized in the following list. They consist of:

- Checking to make sure the correct Software Delivery (PCMCIA) card is installed.
- Selecting the Utilities menu.
- Selecting Undo Installation option.
- Reverting to the previous database.

Reverting to previous release of software

The following procedure describes how to revert to the previous release of software using PCMCIA card.

Reverting to Previous Software Procedure

Step	Action						
1	If not previously done, install the Software Delivery (PCMCIA) card in the socket in the faceplate of the SSC Card. Note: This Software Delivery card must be the same one that was used to upgrade this Option 11C. It must not have been used to upgrade a subsequent Option 11C because the Security ID will no longer match and the “undo” function will fail. To install the Software Delivery card: Insert the card in slot A in the PCMCIA socket located in the faceplate of the NTDK20 Small System Controller (SSC) card. Gently press on the Software Delivery card until it is firmly seated.						
2	Select the method of invoking the Software Installation Program. There are two methods of invoking the Software Installation Program: - By using the UPGRADE command in Overlay 143 —or— - By pressing the ‘control’ and ‘I’ keys on the keyboard when prompted after the Software Delivery card is installed. <table> <tr> <th>If</th><th>Do</th></tr> <tr> <td>you wish to invoke the program using Overlay 143</td><td>Step 4</td></tr> <tr> <td>you wish to wish to invoke the program when prompted</td><td>Step 5</td></tr> </table> —continued—	If	Do	you wish to invoke the program using Overlay 143	Step 4	you wish to wish to invoke the program when prompted	Step 5
If	Do						
you wish to invoke the program using Overlay 143	Step 4						
you wish to wish to invoke the program when prompted	Step 5						

Reverting to Previous Software Procedure (Continued)

Step	Action														
3	Invoke the Software Installation Program using Overlay 143. <i>Note:</i> Perform this step only when using the Overlay 143 to invoke the Software Installation Program. To invoke the program during a SYSLOAD, skip this step and do Step 5. Login to the system by entering LOGI<cr> then proceed with the following: <i>Note:</i> The response to PASS? is unique to each system. The response shown below is an example. <table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>PASS?</td><td>0000<cr></td></tr> <tr> <td>.</td><td>LD 143<cr></td></tr> <tr> <td></td><td>UPGRADE<cr></td></tr> <tr> <th>If</th><th>Do</th></tr> <tr> <td>SOFTWARE INSTALLATION PROGRAM message appears</td><td>Step 6</td></tr> <tr> <td>SOFTWARE INSTALLATION PROGRAM message does not appear</td><td>Repeat Step 4 (this step) and make sure correct information is entered</td></tr> </table>	Prompt	Response	PASS?	0000<cr>	.	LD 143<cr>		UPGRADE<cr>	If	Do	SOFTWARE INSTALLATION PROGRAM message appears	Step 6	SOFTWARE INSTALLATION PROGRAM message does not appear	Repeat Step 4 (this step) and make sure correct information is entered
Prompt	Response														
PASS?	0000<cr>														
.	LD 143<cr>														
	UPGRADE<cr>														
If	Do														
SOFTWARE INSTALLATION PROGRAM message appears	Step 6														
SOFTWARE INSTALLATION PROGRAM message does not appear	Repeat Step 4 (this step) and make sure correct information is entered														
—continued—															

Reverting to Previous Software Procedure (Continued)

Step	Action				
4	Invoke the Software Installation Program when prompted. Note: Perform this step only when invoking the Software Installation Program when prompted after the Software Delivery card is installed. To invoke the program using Overlay 143, disregard this step and do Step 4 instead. Start system reload (SYSLOAD) by setting the circuit breaker on the front of the power supply to OFF then to ON. Note: When the FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM message appears a response must be entered within 5 seconds to invoke the program. During SYSLOAD, the following prompt will appear: <table><tr><th>Prompt</th><th>Response</th></tr><tr><td>FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM</td><td>Press and hold 'control' key and press 'I'</td></tr></table>	Prompt	Response	FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM	Press and hold 'control' key and press 'I'
Prompt	Response				
FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM	Press and hold 'control' key and press 'I'				
—continued—					

Reverting to Previous Software Procedure (Continued)

Step	Action				
5	Select Utilities from the Main Menu. <pre> SOFTWARE INSTALLATION PROGRAM ***** Verify Security ID: 12345678 ***** Software Installation Main Menu 1. New System Installation or Option 11/11E Upgrade - From Software Daughterboard 2. System Upgrade 3. Utilities 4. New System Installation - From Software Delivery Card [q]uit, [h]elp or [?], <cr> - redisplay </pre> <table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Enter Selection:</td><td>3<cr></td></tr> </table>	Prompt	Response	Enter Selection:	3<cr>
Prompt	Response				
Enter Selection:	3<cr>				
6	Select item 6 from the Utilities Menu. <pre> Utilities Menu: 1. Restore backed Up database 2. Archive Database Utilities 3. Install Archived database 4. Review Upgrade Information 5. Clear Upgrade Information 6. Undo Installation 7. Flash Boot ROM Utilities 8. Current Installation Summary [q]uit, [p]revious, [m]ain, [h]elp [?], <cr> redisplay </pre> <table> <tr> <th>Prompt</th><th>Response</th></tr> <tr> <td>Enter Selection:</td><td>6<cr> (Undo Installation)</td></tr> </table>	Prompt	Response	Enter Selection:	6<cr> (Undo Installation)
Prompt	Response				
Enter Selection:	6<cr> (Undo Installation)				
—continued—					

Reverting to Previous Software Procedure (Continued)

Step	Action										
7	Complete the software installation.										
	<table><tr><th>Prompt</th><th>Response</th></tr><tr><td>*** WARNING *** A system restart will be invoked as part of the Undo Installation process. Are you sure you wish to undo the installation?</td><td>y<cr> (yes) n<cr> (no)</td></tr><tr><th>If</th><th>Do</th></tr><tr><td>response was y</td><td>—End—</td></tr><tr><td>response was n</td><td>Step 6</td></tr></table>	Prompt	Response	*** WARNING *** A system restart will be invoked as part of the Undo Installation process. Are you sure you wish to undo the installation?	y<cr> (yes) n<cr> (no)	If	Do	response was y	—End—	response was n	Step 6
Prompt	Response										
*** WARNING *** A system restart will be invoked as part of the Undo Installation process. Are you sure you wish to undo the installation?	y<cr> (yes) n<cr> (no)										
If	Do										
response was y	—End—										
response was n	Step 6										
—End—											